

# ePublic services solution

**Doing more with less is the name of the game. But keeping pace with citizen demands for fast, user-friendly services, with limited or shrinking budgets? That's a non-stop challenge. So how can you transform your organization to deliver better services at lower cost? Enabling information and telecommunication technology is the key.**

**The Perceval ePublic Sector Services enables successful government transformation by:**

**Driving efficiencies across the entire organization**

Connect silos of information and integrate processes across government departments, across different levels of government, and across borders with the right Access, Hosting and Network services.



**Improving accountability and mitigating risk**

Make informed decisions and resolve issues faster supported by access to integrated, transparent information across all organizational boundaries in an optimal telecommunication infrastructure

**Delivering better, more cost-effective constituent services**

Improve your responsiveness to the public and clearly demonstrate the return on taxpayers' money by providing fast secured access to information.

**The Perceval ePublic Services Base package will provide you:**

**Access services**

the fundamental building block in using Internet technologies to enhance your business. With the Access Services SDSL your organisation is enable to integrate your systems and operations with those of your citizens and public services partners.

**Dedicated Hosting Services**

enables exclusively your business to deploy and maintain Web sites, eService portals or online data with ease and maximum reliability. With hosting services, Perceval maintains the computer that runs your hosted service. Hosting benefits your organisation by providing reliable storage and maintenance of online information. This means you can rapidly implement new public service processes and services, adapt processes to meet increasingly strict citizens needs, without infrastructure investment.

**VPN**

provides the capability to encrypt data communications across the entire ecosystem, enabling organizations to connect securely across the Internet for the management of the specific processes related flows of public information. If the information is not related to process, Firewall will enforces access control policies on a network connection, typically preventing unauthorized intrusion from the Internet.

In order to optimize your Business execution , Perceval proposes VoIP, Backup, AntiSpam, eMail, SLA... as additional services options.

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